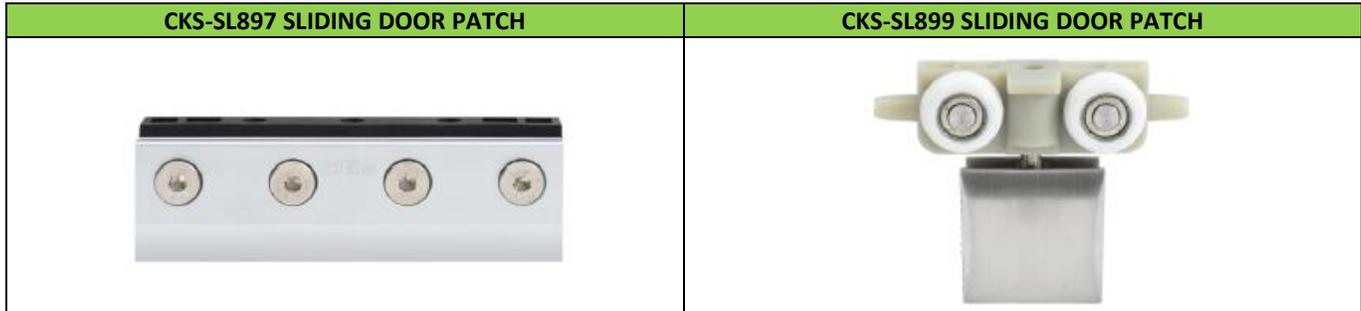


## WARRANTY LETTER

**Product: Soft-Close Sliding Door Patch**

**Brand: CKS**

Model Number	Max. Glass Door Height (mm)	Max. Glass Door Width (mm)	Max. Glass Door Thickness (mm)	Max. Glass Door Weight (kg)
CKS-SL897	2800	1400	12	120
CKS-SL899	2800	1400	12	120



 <p><b>3</b> YEARS WARRANTY* or 100,000 cycles ***</p>	WARRANTY (FOR SLIDING DOOR PATCH)
	<p>3 Years warranty or 100,000 cycles of opening and closing operation (Sliding to and fro)</p> <p>1 to 1 product replacement on defective product.</p>

 <p><b>DAMPER</b> (For Soft-Close Sliding System Use)</p>	WARRANTY (FOR DAMPER)
	<p>1 Year Warranty</p> <p>1 to 1 product replacement on defective product.</p>

**Terms and conditions:**

1. The terms & conditions of the product warranty effective from 16<sup>th</sup> July 2018.
2. The warranty period commence from the date of product purchase.
3. This warranty does not cover problems cause of inappropriately installation and usage of product.
4. In the event that the goods are faulty, a recording of video on the function of the faulty product is compulsory. Contact CKS sale representative before dismantling the faulty product.
5. Warranty does not cover any glass breakage during installation.
6. The warranty is applicable for the CKS brand product only.
7. The warranty period will expire automatically even if the product has not been fully used or installed during the warranty period.
8. CKS will not reimburse any costs arising from the replacement installation.
9. CKS Glass Hardware Sdn Bhd reserved the right to vary and amend any of the above terms and condition without prior notice.